

POSITION: Social Service Worker	SALARY: \$33.46
STATUS: Full Time - 12 months Maternity Leave Contract	HOURS OF WORK: 37.5 hours per week
LOCATION: Brockville, Ontario (primary location), Gananoque, Seeley's Bay, Mallorytown	HOURS OF OPERATION: Weekdays
REPORTS TO: Clinic Manager	UNION ASSOCIATION: OPSEU

Summary of Job:

The Registered Social Service Worker (RSSW) will provide social service support and assistance, resourcing, system navigation, and linkages to individuals aged 16 years and older who are referred for assistance. The successful candidate will also regularly collaborate with physicians, nurse practitioners and allied health professionals. This is an excellent opportunity to work in an interdisciplinary team environment within a Family Health Team model of primary care.

Responsibilities

- Assist patients with completion and submission of income support applications (i.e., ODSP, Ontario Works, CPP-D, and other disability-related financial benefits).
- Support patients in completing medical forms and coordinating documentation with primary care providers.
- Facilitate access to housing supports, including subsidized housing applications, eviction prevention resources, etc.
- Address food insecurity by connecting patients to local food banks, meal programs, and nutrition supports.
- Support patients in accessing transportation assistance, utility support programs, and other financial relief services.
- Provide system navigation and advocacy to reduce barriers to care and promote equitable access to community services.
- Maintain accurate documentation, case notes, and reports in accordance with professional and organizational standards.

Qualifications

- Current registration and a member in good standing with the Ontario College of Social Workers and Social Service Workers
- Satisfactory Vulnerable Sector Check required
- Strong computer skills
- Ability to work well independently
- Collaborate effectively with physicians, psychiatrists and other team members in a shared care model
- Strong interpersonal and communication skills, both written and verbal
- Experience working in a community / health care setting
- Experience working with individuals with complex needs

- Demonstrate sensitivity to diversity, whether related to race, religion, culture, sexual orientation, and/or gender identity
- A valid driver's license and the use of a vehicle along with \$2 million dollar vehicle liability insurance.

Benefits including but not limited to:

- Education days and funding available
- Personal Emergency Leave
- 15 hours of Inclement Weather time per year
- 12 hours of Appointment time per year
- 7 hour per day working hours
- 13 Statutory Holidays

**Please send a cover letter and resume to:
careers@ucfht.com by Thursday, March 12th at 4:00pm**

We thank all applicants for their interest but only those being interviewed will be contacted.

Please visit the Upper Canada Family Health Team website or the Upper Canada Family Health Team Facebook page for more information. www.ucfht.com www.facebook.com/ucfht